



WEST VALLEY COMMUNITY SERVICES IMPACT REPORT 2022 - 2023

Serving Cupertino, Saratoga, Los Gatos, West San Jose, Monte Sereno and the surrounding mountain regions since 1973

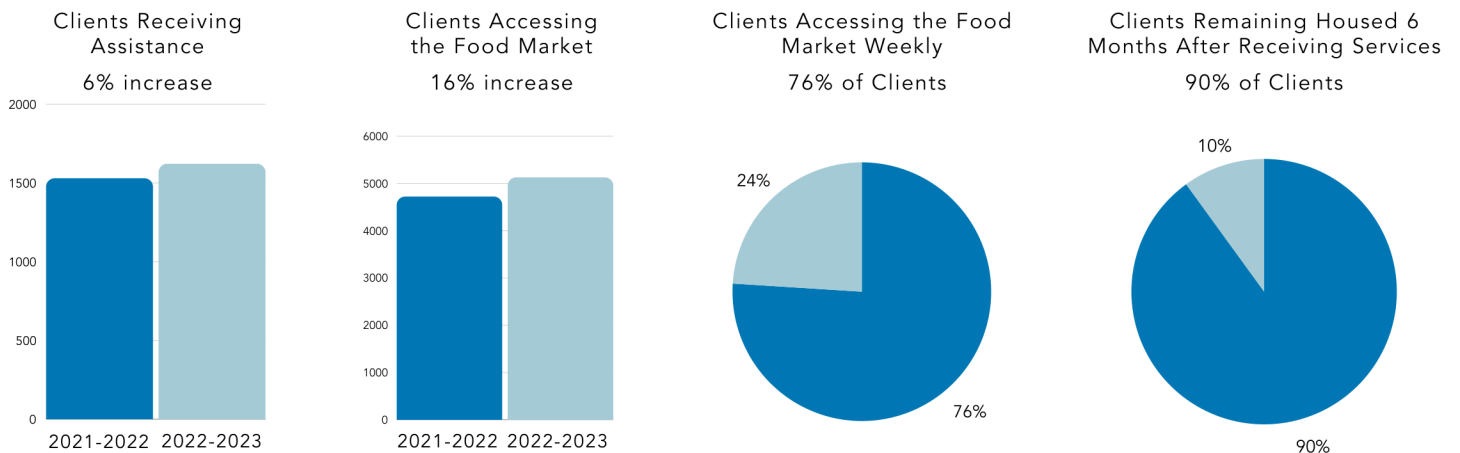


Every year, countless children, women, men, and seniors benefit from our Special Programs.

2022 - 2023 YEAR IN REVIEW

Working together with our supporters last year, we fought food and housing insecurity in the West Valley and ensured that members of our community had food on their tables and a roof over their heads. In a year of so many challenges, that is quite an accomplishment. Thank you to our community supporters for making all this possible!

During the 2022-2023 fiscal year, our community faced rising food costs, a tightening rental market, and increased evictions, highlighting the growing need for support. Here's a snapshot of the impact we observed:



With the support of our compassionate donors, volunteers, funders, and partners, we were able to address these pressing needs and achieve the following strategic objectives:

- Successfully advocated for hot meals to be included in the food stamp program through Assembly Bill 43 in 2023. Additionally, WVCS provided ready-to-eat meals and microwaves for unhoused clients.
 - The Earn and Learn program has seen significant success, helping house and create employment pathways for four clients in three years, with two more on their way to self-sufficiency.
- (cont.)

(cont.)

- Centralized our support for our clients to access services, such as mental health, social services, and pet care, in one place.
- Strengthened our advocacy work by making sure all our cities are looking into increasing housing for extremely low income households in their housing element plan.
- Developed protocols for selecting agency vendors based on a commitment to inclusion, diversity, equity, and access.
- Increased our lived experience committee to 20 actively participating members and engaged them in community conversation and public speaking opportunities at city and town council meetings.
- Advocated to increase the number of extremely low-income households included in the housing element plan for all West Valley cities.

YOUR IMPACT IN ACTION



Selena, a 47-year-old single mother, who lives with her 13-year-old daughter, Tina, was employed full-time at the airport. Life was going smoothly until Selena contracted a leg infection. Initially dismissing it, she believed it would resolve on its own. However, the infection worsened, ultimately leading to surgery, which resulted in the loss of her leg. Both Selena and Tina were stunned by this unforeseen turn of events. With no one else around, they relied solely on each other for emotional support during this challenging time.

After the surgery, Selena spent two months recovering in the hospital, causing her to fall behind on her rent. Fortunately, her hospital social worker connected her with West Valley Community Services (WVCS). Through WVCS, she applied for emergency financial aid and received approval for past-due rental assistance.

Selena expressed profound gratitude for the support and assistance she received during her time of need. With WVCS's help, Selena no longer fears homelessness as she focuses on her recovery from major surgery. She continues to work on a plan for long-term stability, finding hope in the ongoing support provided by WVCS.

WVCS BY THE NUMBERS



\$1,498,142

in emergency assistance helped 573 individuals avoid homelessness or move into stable housing



\$222,212

received in returns for 270 clients who participated in our free tax filing program



992,916

meals were made possible through food distributed in our food markets



4,697

men, women, and children received critical help from WVCS



3,635

individuals received food from the WVCS Market and the mobile Park-It Market



1,622

students, seniors, and families were served from the mobile Park-It Market



1,535

people came to WVCS for the first time for help



1,078

people received clothing, toys, food, and household items at Gift of Hope 2023



296

children in K-12th grade received clothing, shoes and backpacks at Back to School 2023



216

families received Thanksgiving meals at our 2023 program



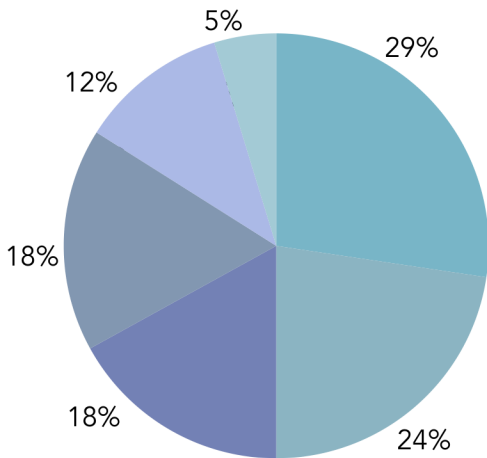
ABOUT OUR CLIENTS

West Valley Community Services supports families living at or below 275% of the Federal Poverty Line. That is approximately \$40,095 or less in annual income for an individual and \$82,400 or less in annual income for a family of four - well below the minimum household income needed to be self-sufficient in Santa Clara County.

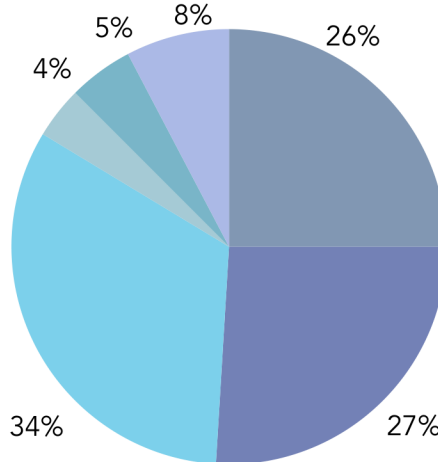
Note: All client demographic data is self-reported at the time of registration for services.



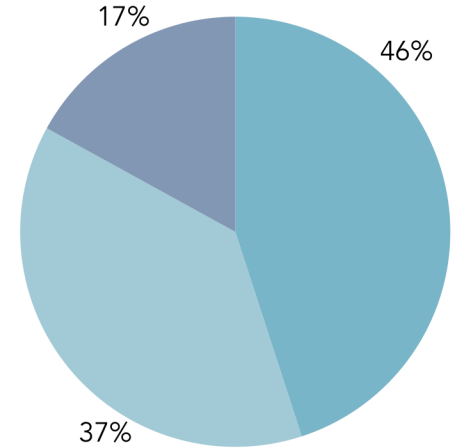
City of Residence



Race/Ethnicity








Household Composition



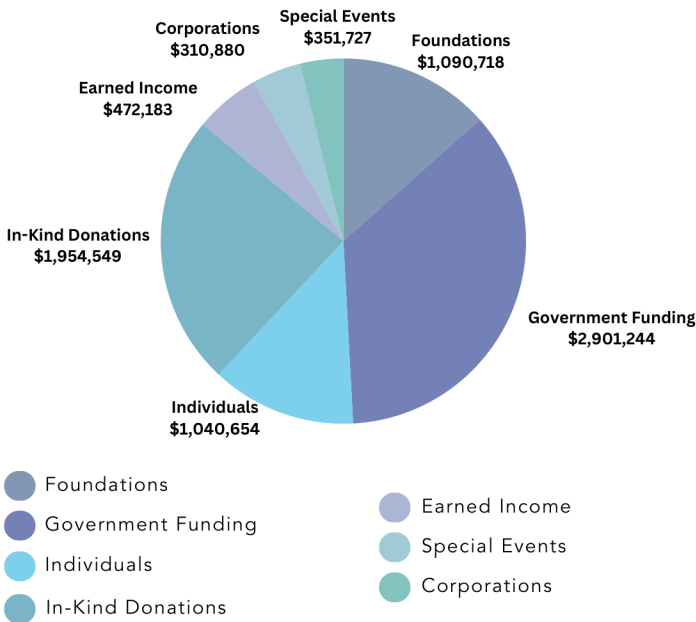
- West San Jose
- Los Gatos
- White
- Black/African-American
- Single Family Member
- Cupertino
- Saratoga
- Asian
- Native American
- Household w/Children
- Other San Jose
- Other Cities
- Latinx
- Mixed Race or Other
- Adult Couple w/out Children

2022 - 2023 IMPACT BY CITY

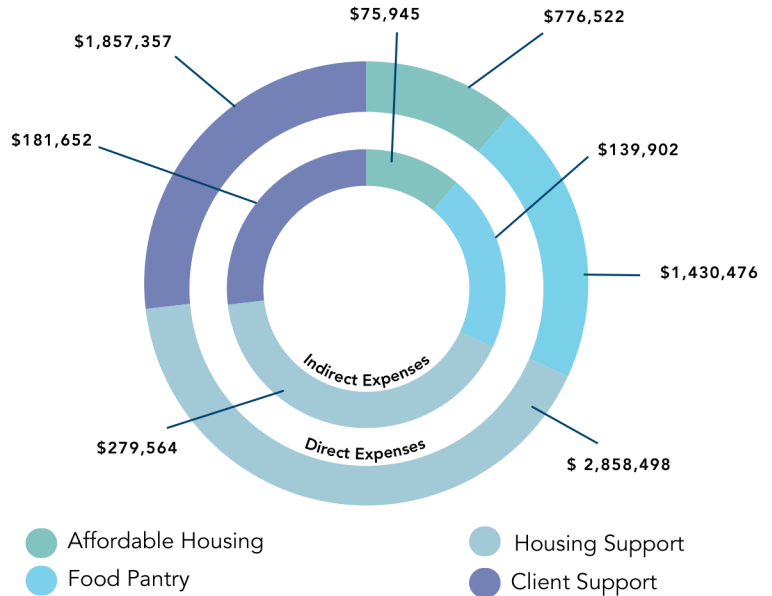
 West Valley Community Services	 Cupertino	 City of San Jose CAPITAL OF SILICON VALLEY West San Jose	 City of Saratoga Saratoga	 Los Gatos & Monte Sereno
ZIP Code	95014	95129, 95130	95070	95030, 95032, 95033
% of New Clients in 2021 - 2022	34%	50%	6%	10%
% of Food Pantry Users	26%	57%	7%	10%
# of Clients Receiving Financial Assistance	70	158	6	42
# of Clients Participating in Special Programs	314	785	175	156
Household Composition	72% single adult 19% household w/ children 9% adult only household	43% single adult 42% household w/ children 15% adult only household	64% single adult 15% household w/ children 21% adult only household	48% single adult 38% household w/ children 14% adult only household

2022 - 2023 FINANCIALS

Revenue - \$8,121,955



Expenses - \$7,599,916



Government Funding includes local, county, and federal grants restricted to specific programs or services.

In-Kind Donations are primarily food and household items donated to the WVCS food markets.

Earned Income is rent received from tenants living in WVCS-owned affordable housing units.

Special Events revenue is from our annual Chefs of Compassion event, net of direct expenses.



Direct and Indirect expenses reflect our four major program areas. Indirect expenses include management, finance, and fundraising costs, and are shown allocated to the programs and services they support.

Affordable Housing: WVCS owns and operates two affordable housing complexes in Cupertino.

Food Market: WVCS operates two food markets/pantries at no cost - our WVCS Market in Cupertino, and our mobile Park-It Market, which travels throughout the west valley.

Housing Support: WVCS distributes emergency rental and utility assistance to clients who are homeless or at risk of homelessness.

Client Assistance: Throughout the year, WVCS provides additional client support resources, including Financial Coaching, the Back to School program, Gift of Hope, education programs, and free Volunteer Income Tax Assistance (VITA) program

✓ The fiscal 2022-2023 audit was conducted by Hood & Strong LLP. Our annual audits, tax returns, and annual reports are available online at wvcommunityservices.org/financials.

Board of Directors

Janet Farabaugh

Board Chair, Executive Committee Chair

Joan Cummings

Vice Chair

Jennifer Gargano

Fundraising & Outreach Committee Chair

Nagesh Kanumury

Governance Committee Chair

Chris Alabi

Treasurer, Finance Committee Chair

Gomathy Bala

Secretary

Anita Rao

Vice Governance Committee Chair

Michael Rubin

Steve Raspe

Chappie Jones

Mason Fong

Leadership Team

Sujatha Venkatraman

Executive Director

Dr. Kohinoor Chakravarty

Chief Development & Communications Officer

Sushma Chowdry

Aright Co, Finance Consultant

Mateo Lumbreras

Director of Client Services



Like us - Follow us - Engage with us
wvcommunityservices.org

50 Years of WVCS

Cupertino Roundup formed as a community outreach program **1973**



CCS hosts first BBQ/auction fundraiser at Blackberry Farm **1985**

CCS acquires a four-plex to provide transitional housing to homeless men, women, and children **1996**

CCS changed its name to West Valley Community Services (WVCS) to better reflect the community we serve **2008**



WVCS hosts the first Chefs of Compassion fundraising event **2011**

WVCS launches a Mobile Food Pantry and Senior transportation program with support from Santa Clara County Board of Supervisors **2016**

WVCS selected as a Bank of America Neighborhood Builder **2018**

WVCS named Nonprofit of the Year and given the STAR Award by Cupertino's Chamber of Commerce **2020**



Chosen as the Nonprofit of the Year in District 28 and established a Lived Experience Advisory Committee **2023**

1976 Cupertino Roundup becomes Cupertino Community Services (CCS)



1990 CCS moves to Quinlan Community Center and launches a full-service food pantry

2003 CCS opens Vista Village, featuring expanded offices, a food pantry, and a 24-unit complex for low-income tenants



2009 WVCS gets its first refrigerated Mobile Food Van



2013 WVCS celebrates its 40th Anniversary and the 10th Anniversary of Vista Village

2017 WVCS adds a walk-in refrigerator as an extension of the WVCS food pantry

2019 WVCS was chosen as Assembly District 28 Nonprofit of the Year by Assemblymember Evan Low

2021 WVCS opened and expanded the Vista Village Office and Food Market and launched a new mobile food program, the WVCS Park-It-Market



Here's to the Next 50 Years!

West Valley Community Services Receives Non-Profit of the Year Award



50 Years of Community & Service

WVCS Market

A no cost food market providing diverse food options to food insecure citizens through partnerships with local stores and food banks.

Park-it Market

Mobile food truck offering free groceries to transportation challenged clients.

CARE

Emergency financial assistance, case management, resources and workshops.

RYDE

Curb-to-curb transportation and trip planning for seniors 60+ in the west valley.

Housing

Permanent housing through the City of Cupertino BMR Housing Program for Vista Village and Greenwood Court apartments.

Haven to Home (HTH)

Support unhoused community members with housing resources, transportation passes, employment support & WVCS Market access

Special Programs

Supports the underserved with programs, like Cake4Kids, Back-to-School, and Gift of Hope.

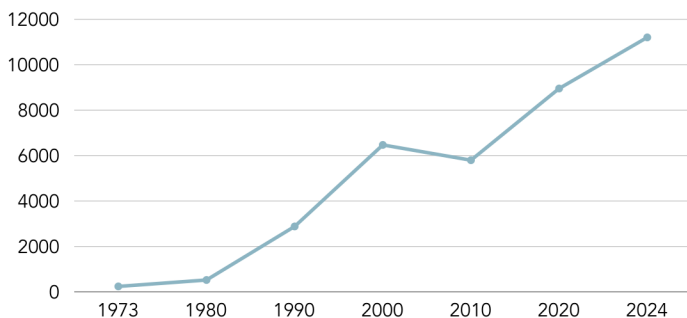
VITA

Free income tax preparation & electronic filing assistance - from February to April.

Volunteering

Matches volunteers with roles tailored to their skills and interests.

Pounds of Food Served Through Our Markets Over the Years



Totals meals provided year-to-date: 1,695,270

Advocacy Corner

Assembly Bill 2097

Removes parking space minimums in housing developments, enabling more affordable housing units.

Action

WVCS wrote to CA Senator Cortese to support this bill and its potential to create more affordable housing.

Result

Bill Passed.

Senate Bill 886

Eases housing proposal barriers for students and faculty.

Action

WVCS wrote to CA Senator Cortese to support this bill and its potential to help students and faculty access more affordable housing.

Result

Bill Passed.

The Emergency Food Assistance Program (TEFAP)

Increases funding for food assistance.

Action

WVCS members, staff, and board members wrote to CA congresswoman Eshoo, Feinstein, and Padilla to support the proposed budget for TEFAP.

Result

Funding for the TEFAP increased by 21%, and total national funding increased by \$57.75 million.

Senate Bill 4

Provide a streamlined process for institutions of higher education and religious lands to be used for housing regardless of local zoning restrictions.

Action

Wrote multiple letters to the Senator's office to pass this bill.

Result

Signed into Law.

City of San Jose

Secures Measure E funds for affordable housing.

Action

Publicly supported keeping funds for affordable housing.

Result

Measure E funds secured for mostly affordable housing.